

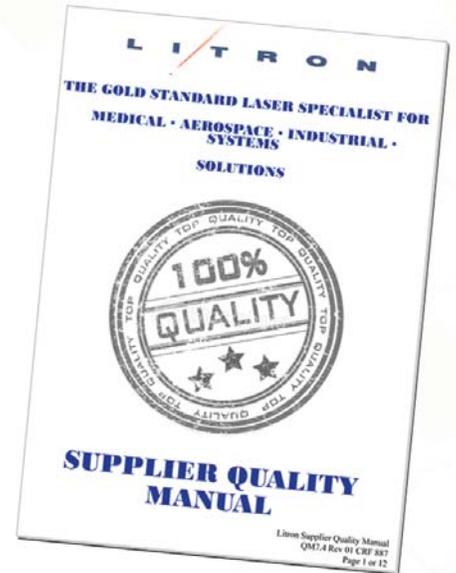
Flowing Quality Requirements Throughout

Litron Launches New Supplier Management Program

In preparation for our upcoming certification to Aerospace and Medical Device quality management systems, Litron will be launching a new and improved supplier management program starting in February and March of 2013.

The new program includes the introduction of a Supplier Quality Manual as well as periodic scorecards for monitoring supplier performance. The program is designed to improve Litron's management of quality and delivery goals for our suppliers, as well as support our supplier relationships.

Customers with ISO 13485:2003 compliance responsibilities can be assured that the new program includes specific requirements for medical device materials and services. In addition, Litron will be launching a new Counterfeit Parts Program to address the increasing needs for detection and prevention of counterfeit electronic parts in the aerospace markets.



Waves of Change

What's going on at Litron?

- ▶ We're scheduled, and busy getting ready, for our NADCAP Certification Audit to take place in April.
- ▶ Our laser services department is adding new equipment and expanding their footprint at 207 Bowles Rd!
- ▶ We are officially signed up for the MD&M Minnesota Tradeshow in October, be sure to watch for updates.
- ▶ Autocam-Medical is featured in our customer spotlight, see page two for the full story.
- ▶ Mark Hamel, one of Litron's 2nd shift laser operators, took the Polar Plunge this January! Way to go Mark.

Department Profile

Magdalena Zukowski - Plating Line Process Engineer



Magdalena Zukowski
Plating Line
Process Engineer

As a graduate of the University of Massachusetts, Amherst with a Bachelor of Science in Chemical Engineering, Magdalena (Magda for short), came to Litron to assist Mike Sacco in running our new plating line. Hired for a Plating Engineer role, Magda started with Litron in July of 2012 and has been diligently working with Mike and our quality assurance team in preparing all of the documentation for our NADCAP Certification.

"Since joining Litron I have seen the company continuously develop from internalizing many out-sourced processes and tests to becoming increasingly environmentally aware. Just as the company keeps expanding, and we expect to obtain our NADCAP certification within next couple months, I look forward to expanding my experience and skills alongside Litron's vibrant team and progressive management" says Magda.

Welcome aboard Magda. We're glad you chose Litron as your post-graduate career choice and we look forward to many years of having you on our team.

Customer Spotlight

Autocam-Medical

Precision-Machined Components for Medical Applications

Manufacturers of cutting tools, plates, screws, drivers, assemblies and implants for the medical industry. Autocam Medical is dedicated to providing OEMs and physicians with the high-quality components necessary for patient safety and clinical success.

For over a decade, Autocam-Medical has applied its parent company's award-winning, high-volume manufacturing expertise to the Medical Device market. Autocam's remarkable long-term financial stability has enabled them to invest heavily in new technology, training and other resources to respond quickly to the changing needs of their medical customer base. In a relatively short period of time, Autocam-Medical has built a global reputation for reliability and innovative thinking.



"I am very pleased with the quality of work Litron supplies Autocam-Medical"

Tim Dunham

Manufacturing Engineer

Demanding The Highest Quality From Their Suppliers

Over the years Autocam has worked on finding a laser welding service provider that could reliably and repeatably weld their parts to meet the strict quality requirements of their customers. "We have tried many out-source welding facilities with the end result being costly due to imperfections, residue and scrap" says Tim Dunham, Manufacturing Engineer. "In the medical industry, what may seem like an insignificant imperfection or a small amount of left over residue can lead to serious issues in a doctors office or operating room; everything is significant."

"After hearing that our Plymouth facility was having success with Litron, we decided to give them a try", says Dunham, "Everything starts out with a quote. I believe that we have very good communication on the quotes I receive. In the beginning there might have been some tooling or fixturing charges that were missed in the original quote and came up after the parts were received at Litron. However, this small issue has gone away. I feel the communication from Litron to Autocam-Medical Kentwood is very good. The response times to emails are within minutes, and most of all I am very pleased with the quality of work Litron supplies Autocam-Medical."

Committed To Quality and Repeatability

"At Litron, customers like Autocam are exactly who we're looking to build lasting relationships with" says Mike Chmura, Laser Services Manager. "We started working with Autocam in 2009 and have been able to show them the value and quality of our laser services. We understand the needs of their end customer and have built our business on providing high quality welding, with repeatable results and in a turn-around time that works within Autocam's schedule."

A History of Proven Results

"Litron has been providing laser services for the Medical Industry since our inception in 1997" says Brendan Fullam, Sales & Marketing Coordinator. "From laser welding feed throughs into an implant can half to laser cutting cannulas for orthoscopic devices, Litron has seen thousands of medical applications come through our doors. Each part we've worked on and company we've worked with has helped us build our quality to the level it's at today and continues to push us to a higher level."

"We would like to thank Autocam for their continued trust in Litron and we look forward to growing our relationship with them over the coming years" says Fullam. "And to answer Tim Dunham's question about our prediction on the Detroit Lions; we're confident that come opening day, they have a 1 in 32 chance of winning the big game next year!"